Chrome – Clear Application Cache

Description

The Chrome cache temporarily stores images, scripts, and other parts of websites you visit in order to speed up your browsing experience.

Resolution

To resolve this issue, please do the following:

1. In Chrome, click the address bar in your browser and type or copy and paste the below text, then press the "Enter" or "Return" key on your keyboard.
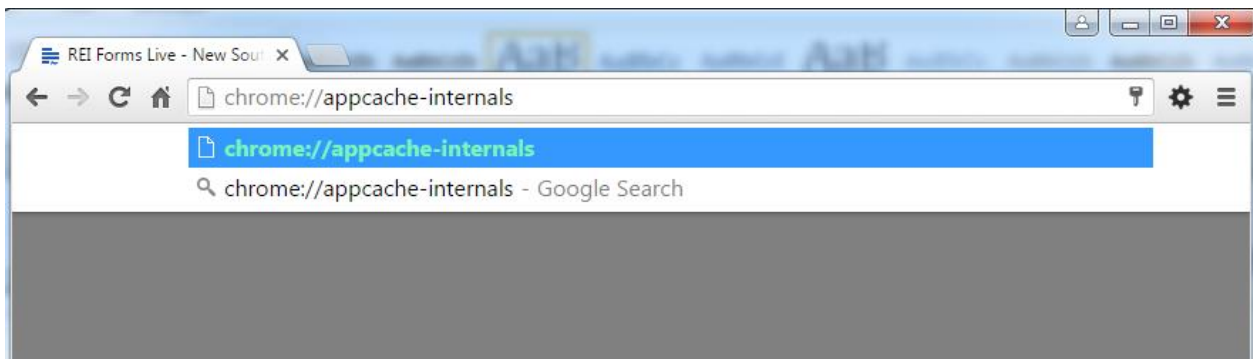
   chrome://appcache-internals

2. On the Application Cache page (see Figure 2), look for any of the following sites:
   - *.reiformslive.com.au
   - *.reiformsnow.com.au
   - *.realform.net.au
   - *.dynamicforms.com.au

   NB: The asterisk (*) is a placeholder, any text is valid. See Figure 2 for examples.

3. Click the "Remove Item" links for all matching sites.
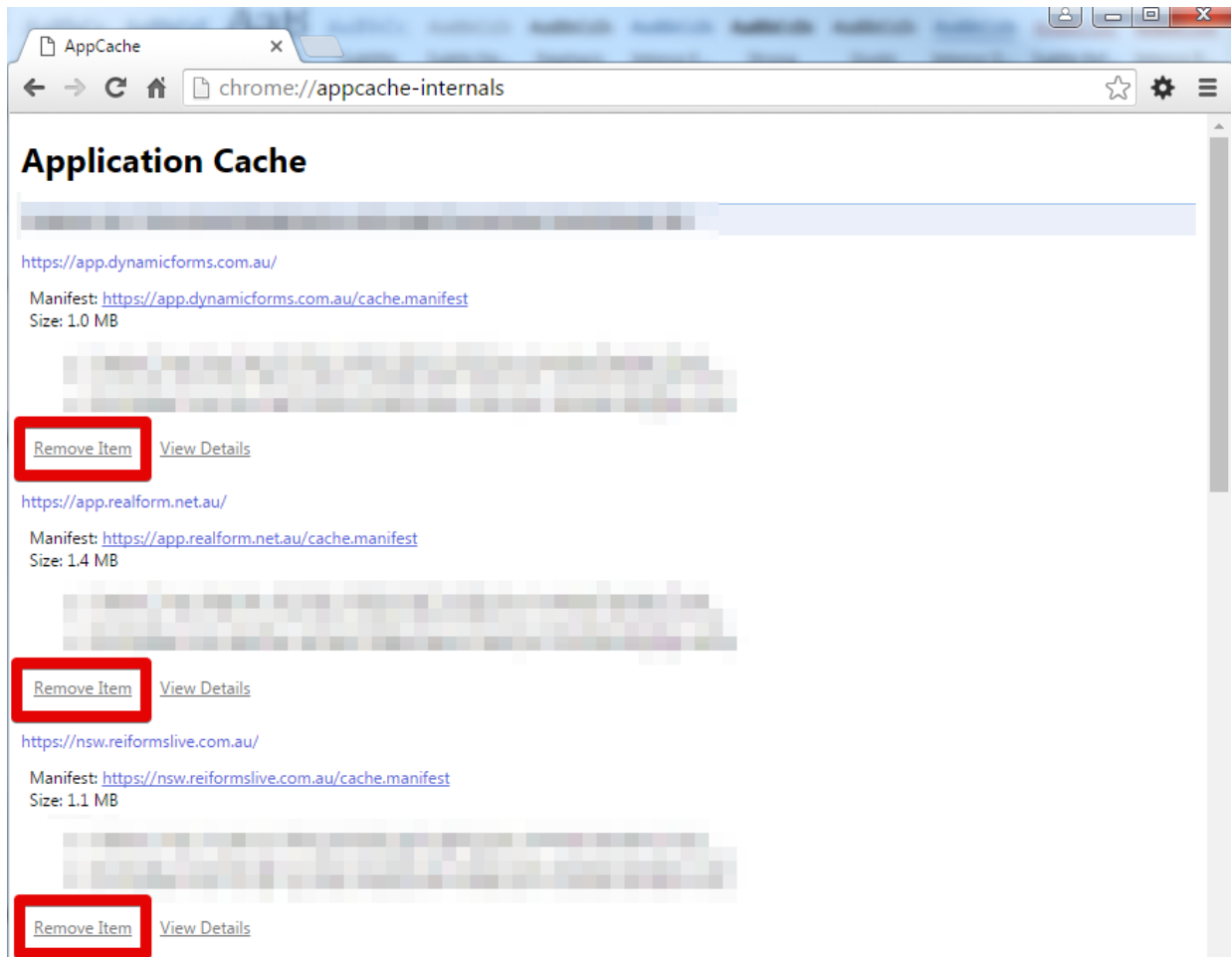4. Close all open Chrome windows.

Figure 2 – Chrome Application Cache

NB: *In this example, all three sites should be removed.*

You can now reopen Chrome and open your usual REI Forms Live site.

If issues persist, please contact the support team for your state, listed at https://help.reiformslive.com.au/#support